



March 23, 2020

Dear Members:

RE: Combating the Corona Virus (COVID 19) Pandemic

The rapid spread of the Corona Virus (COVID-19) has led federal and provincial public health agencies to ask everyone to limit social interactions. The goal is to deprive the virus of its most effective means of transmission.

To protect the health of all Canadians, we have to behave differently during this crisis: individuals, families and businesses.

So that together we can protect the health of members and workers, the office will be closed immediately until further notice. Staff will be working off site and will be available to directors 24/7 basis.

Until further notice all housing charges are to be received in the form of Tenant Pay as the debit machine will not be accessible. Any member who does not current have a Tenant Pay account number please email cahiaguecoop@rogers.com and your number will be emailed to you.

If you have an maintenance issue that is a healthy or safety matter only please contact a director whom will take the necessary steps to address the matter.

All non-essential matters will not be addressed at this time.

Please conduct yourselves accordingly and follow the protocol with regards to social distancing in order that everyone can be safe. The longer that people do not follow the rules put in place the longer it is going to take to eliminate the virus.

Please keep yourself and others safe during this pandemic.

Thank you for your cooperation and understanding.

Sincerely
Donna Stewart & The Board of Directors